



monkeynastix[®] south africa (pty) ltd

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Web: www.monkeynastix.net

Company Registration Number: 2001/009098/07
17 Crawford Drive
Norscot
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Postnet Suite Monkeynastix
Private Bag X033
Rivonia
2128
RSA

VAT No.: 4180198055

1 JULY 2021

PRIVACY NOTICE FOR FRANCHISEES, SCHOOLS & PARENTS

1. INTRODUCTION

MONKEYNASTIX SOUTH AFRICA [Which includes services provided to members participating in Monkeynastix, Babynastix, Supernastix & Cybernastix] recognises the importance of privacy and the protection of personal information provided and is committed to the safeguarding of such information. This privacy notice explains how Monkeynastix SA collects and uses your personal information. It contains information regarding the rights of natural persons (and juristic persons, where applicable) to whom personal information relates (“data subjects” or “you”). Monkeynastix SA reserves the right to amend this Privacy Notice or add provisions to it at any time by publishing an updated version on our website.

2. COLLECTION OF INFORMATION

Monkeynastix SA and/or Franchisees collect personal information in various instances, including when:

- you initiate contact or request information or services;
- a service is provided to you;
- when you use Monkeynastix, Babynastix and Minastix websites or engage with Head Office or Franchisees through social media.
- Monkeynastix SA does not engage in any automated decision-making. In some instances, it is necessary for you to provide us with the information, so that we can provide services to you. Monkeynastix SA require parents to read the terms & conditions, sign/accept and complete the formal registration process when enrolling their child/children. In other instances, providing the information is optional, such as choosing to subscribe to or opt out from a newsletter or WhatsApp group. If you do not provide the information when it is necessary, we will not be able to provide services to you. If you do not provide the information when it is optional, you will not receive the benefit of receiving the information (e.g., the newsletter). Your interaction with Monkeynastix SA or Franchisees on the website will result in the collection of information regarding your activities on the website. Similarly, when you engage with the Monkeynastix SA or Franchisees via any one of the provided social media platforms. This information includes, but is not limited to, your name, contact details and information regarding your registration.



Our Environment
Monkeynastix promotes healthy living as well as a healthy “environment”, we print on paper from sustainable sources.

3. BASIS AND PURPOSE FOR PROCESSING PERSONAL INFORMATION

The bases on which Monkeynastix SA processes personal information include (but are not limited to):

- to provide services to franchisees, schools, parents and members (i.e., we are relying on a written contract with you. For parents this refers to the registration process and accepting the terms and conditions of the service.);
- acting in your legitimate interests (i.e., providing parents and members with important updates, handouts and certificates);
- acting in our legitimate interests (e.g., to bill you for our services);
- to comply with legal or regulatory obligations;
- if you have provided your explicit consent and if the processing is allowed by law, the purposes for which Monkeynastix SA processes personal information include, but are not limited to: Marketing and Promotion of services; Providing and Improving services to franchisees & schools; Improving users' experience when using Monkeynastix and Programmes Partnered with Monkeynastix SA websites; Communicating with Franchisees, Schools and Parents for internal purposes.

4. DISCLOSURE OF PERSONAL INFORMATION

Monkeynastix SA may release personal information or disclose it to third parties in certain circumstances. These include, but are not limited to:

- if Monkeynastix SA is required or authorised to do so by law or a court order;
- in order for Monkeynastix SA to enforce its rights; or
- in order for Monkeynastix SA to provide services to its franchisees, schools and parents.

5. TRANSFER OF PERSONAL INFORMATION

Personal information collected by Monkeynastix SA may be transferred to natural or juristic persons in other countries. We would do so to provide services to you and would only transfer the information necessary. Those countries' laws might not protect personal information in the same way or on the same level as the law in South Africa. However, Monkeynastix SA will take reasonable steps to ensure that recipients in other countries have appropriate privacy measures in place.

6. RETENTION OF PERSONAL INFORMATION

Monkeynastix SA retains personal information for as long as may be reasonably necessary in accordance with applicable law, and/or in order to provide services to you. It is impractical for us to tell you in this document how long we may keep your information, however, our first obligation is to keep it as long as may be required by law. Thereafter, we would only keep information in order to provide services to you, or for specific business purposes. Membership information is kept on record for a minimum of two years.

7. COOKIES

Monkeynastix SA's websites makes use of cookies. Cookies store information regarding website visitors. Cookies have various purposes, such as improving the visitor's experience on the website and facilitating their use of the website. A website visitor may disable or decline cookies. However, if the visitor does so, their user experience on the site may be diminished.



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8. DIRECT MARKETING

Monkeynastix SA may distribute marketing and promotional communications and material. Recipients may opt out from receiving such communications by contacting Monkeynastix Head Office at the details provided below or by clicking on the opt-out link that will be contained in the relevant electronic communication.

9. SECURITY

Monkeynastix SA and all Service Providers associated with Monkeynastix SA take all reasonable steps to protect and avoid unauthorised access to personal information. We have implemented various policies, procedures, hardware and software to safeguard personal information, and routinely review our operations in order to ensure that personal information is adequately protected.

10. YOUR PERSONAL INFORMATION RIGHTS

The law might provide you with rights to access, amend or delete personal information that is in the possession of Monkeynastix SA. However, Monkeynastix SA may, in certain instances, legally refuse or decline such requests. If applicable, you might also have the right to object to Monkeynastix SA's processing of personal information or to file a complaint with a regulator, however we encourage you to address your complaint to us first. In South Africa, the Information Regulator can be contacted at: JD House 27 Stiemens Street Braamfontein Johannesburg 2001

Email: infoereg@justice.gov.za

You are encouraged to contact Monkeynastix SA and/or the Franchisee/Instructor in your area, in order to update your personal information as and when necessary.

11. CONTACT DETAILS

In order to contact Monkeynastix SA for purposes relating to this privacy policy, please use these contact details:

Data Protection Officer

Monkeynastix International Pty Ltd

17 Crawford Drive

Norscot, Fourways, 2169

South Africa Telephone: +27 1 465 8028 E-mail: compliance.officer@monkeynastix.net



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